



An Overview of the Americans with Disabilities Act: Your Rights and Reasonable Accommodations under ADA

The Americans with Disabilities Act (ADA), enacted in 1990, is a civil rights law that prohibits discrimination against individuals with disabilities in all areas of public life, including jobs, schools, transportation, and all public and private places that are open to the general public. The ADA is divided into five titles (or sections) that relate to different areas of public life.

Title I – Employment

- Designed to help people with disabilities access the same employment opportunities and benefits available to people without disabilities.
- Applies to employers with 15 or more employees.
- Requires employers to provide reasonable accommodations to qualified applicants or employees. A “reasonable accommodation” is a change that does not cause the employer “undue hardship” (too much difficulty or expense).
- Defines disability, establishes guidelines for the reasonable accommodation process, addresses medical examinations and inquiries, and defines “direct threat” when there is risk of substantial harm to the health or safety of the individual employee with a disability or others.
- Regulated and enforced by the U.S. Equal Employment Opportunity Commission. <http://www.eeoc.gov/laws/types/disability.cfm>

Title II - Public Services: State and Local Government

- Prohibits discrimination on the basis of disability by “public entities,” which are programs, services and activities operated by state and local governments.
- Requires public entities (programs, services and activities operated by state and local governments) to be accessible to individuals with disabilities.
- Outlines requirements for self-evaluation and planning; making reasonable modifications to policies, practices, and procedures where necessary to avoid discrimination; identifying architectural barriers; and communicating effectively with people with hearing, vision and speech disabilities.
- Regulated and enforced by the U.S. Department of Justice. <http://www.ada.gov>

Title III - Public Accommodations and Services Operated by Private Entities

- Prohibits places of public accommodation from discriminating against individuals with disabilities. Public accommodations include privately-owned, leased or operated facilities like hotels, restaurants, retail merchants, doctors’ offices, golf courses, private schools, sports stadiums, theaters, and so on.
- Sets the minimum standards for accessibility for alterations, new construction and barrier removal. Directs businesses to make “reasonable modifications” to their usual ways of doing things when serving people with disabilities.
- Requires that businesses take steps necessary to communicate effectively with customers with vision, hearing, and speech disabilities.
- Regulated and enforced by the U.S. Department of Justice. <http://www.ada.gov>

Title IV - Telecommunications

- Requires telephone and Internet companies to provide a nationwide system of interstate and intrastate telecommunications relay services that allows individuals with hearing and speech disabilities to communicate over the telephone.
- Requires closed captioning of federally funded public service announcements.
- Regulated by the Federal Communication Commission. <http://www.fcc.gov>

Title V - Miscellaneous Provisions

- Contains a variety of provisions relating to the ADA as a whole, including its relationship to other laws, state immunity, its impact on insurance providers and benefits, prohibition against retaliation and coercion, illegal use of drugs, and attorney’s fees.
- Provides a list of certain conditions that are not to be considered as disabilities.

Transportation

- Public Transportation offered by a state or local government (such as bus and passenger train (rail) service) is covered by Title II of the ADA.
- Transportation offered by a private company (such as taxicabs, airport shuttles, and intercity bus companies) is covered by Title III.
- The U.S. Department of Transportation, Federal Transit Administration releases information, guidance and regulations on public transportation and the ADA. <http://www.fta.dot.gov/ada>

For more information contact: The United States Department of Justice, Civil Rights Division (201) 514-4609/ Telephone Device for the Deaf (TTY) (202) 514-0716 or visit <https://www.justice.gov/crt/disability-rights-section-responsibilities>