

The logo features a white circle with a yellow border. A dark green horizontal bar is superimposed across the middle of the circle. The text 'CAREdesign' is written across this bar, with 'CARE' in white serif font and 'design' in white lowercase sans-serif font. Below the bar, the words 'NEW YORK' are written in yellow uppercase sans-serif font.

CAREdesign

NEW YORK

CDNY Provider Webinar

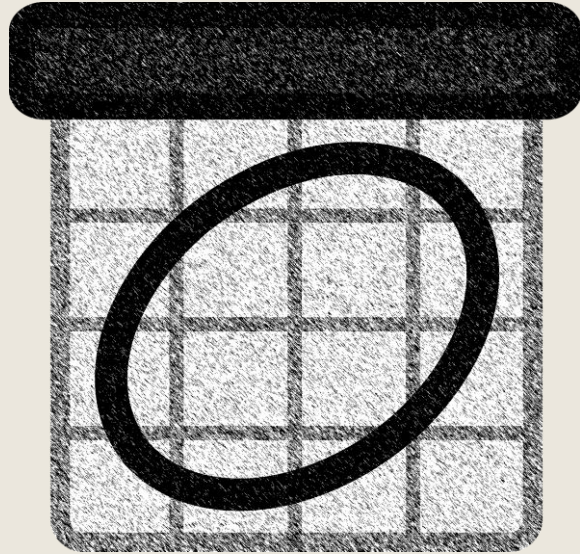
April 25, 2019

1:00 - 2:00pm

Agenda

Topic	Facilitator	Time
Welcome	Courtney Skivington-Wolf	5 mins
LOC Timing for Updates	Danielle Mazza/Ernie McNutt	10 min
Billing Considerations	Kristina Cunningham	15 min
Questions and Answers	Group	30 min
Wrap-Up & Next Steps	Courtney Skivington-Wolf	5 min

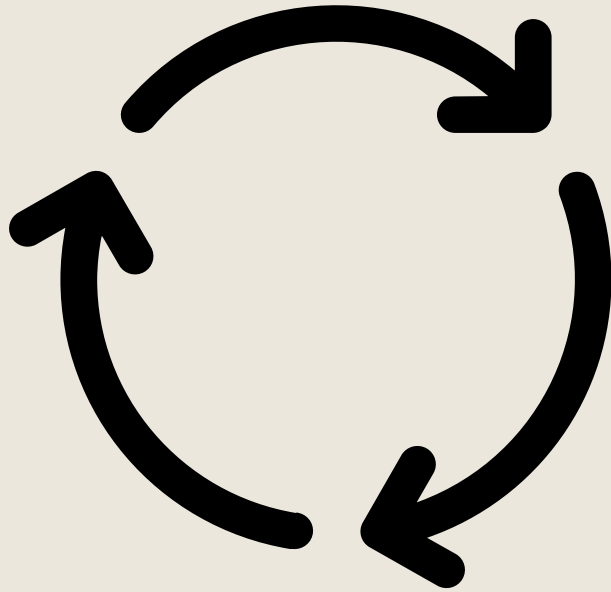
LOC (Level of Care)



- Timing for Updates:
CDNY will be completing all
LOCs in April/May
- April for last names A-L
 - May for last names M-Z

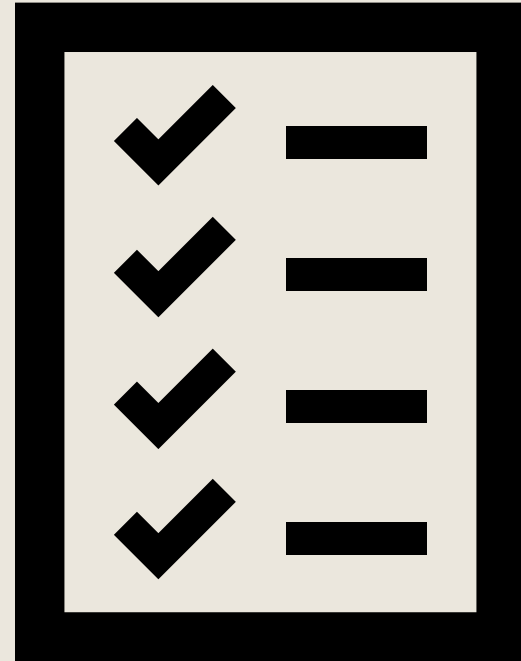
The LOC update timing...
ensures compliance for
all members.





The LOC update timing...
allows for a consistent 11
month cycle for review to
ensure compliance moving
forward.

The LOC update timing...
ensures all LOCs will be
available in CHOICES to
providers.



Billing Considerations: Claims Denials



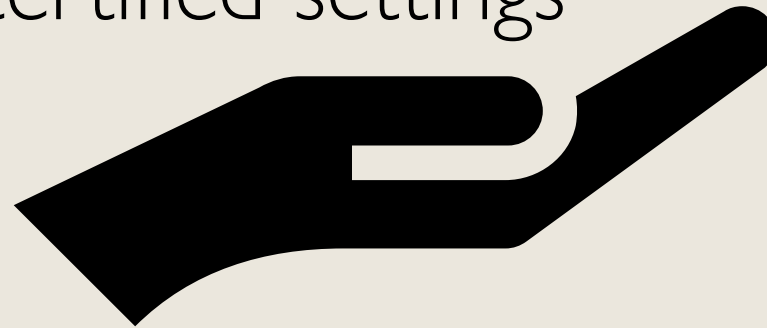
Limitations on claims prior to 7/1/2018

- PHI/HIPAA
- Access to information
- Timeliness

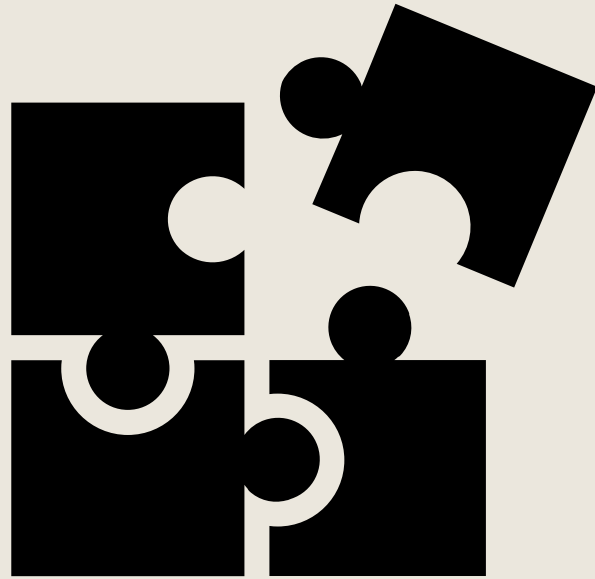
Billing Considerations: Medicaid Coverage

Responsibilities

- Certified residences
- Non-certified settings



Billing Considerations: Medicaid Coverage



Challenges

- Clarifying/agreeing on responsibilities
- Access to information
- Internal processes
- Communication/coordination

Billing Considerations: Medicaid Coverage

Solutions

- Collaboration/communication
- Develop internal resources
- Implement tracking method
- Access to critical systems
(ePaces - CHOICES)



Billing Considerations: Medicaid Coverage



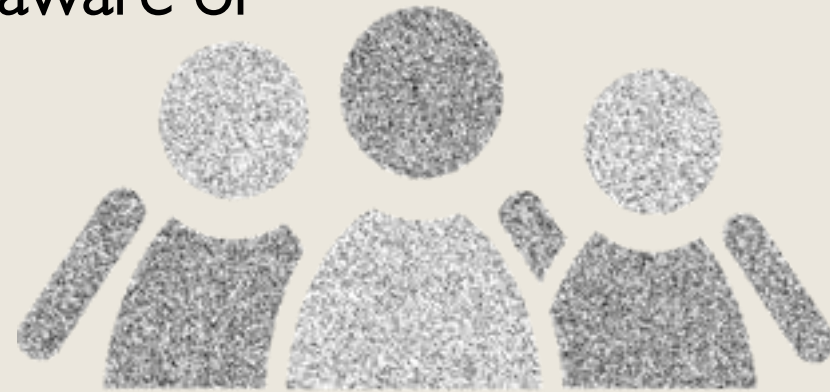
Solutions: Use existing resources

- OPWDD training (SLMS) on benefits and entitlements
- HRA training for boroughs
- Benefit Development Resource Guide
- Revenue Support Field Offices

Billing Considerations: Lapses in Coverage / Billing Issues

Notify CM of any issues with Medicaid coverage as soon as you are aware of

- Eligibility check
- Denied claim
- Notice(s) received
- Recertifications due



Provide CM with any information you have that can assist with resolving.

Billing Considerations: Lapses in Coverage / Billing Issues



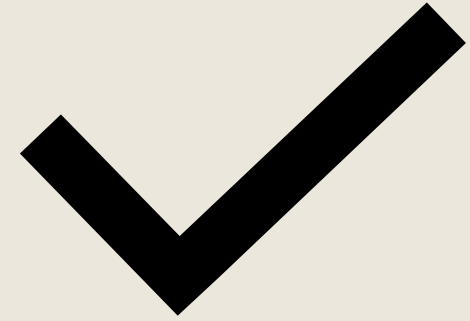
When you get a denial, check ePaces first and check your billing file to ensure correctly submitted claim

- Denial reason codes are provided with all denials – please check the reason code
- If claim and Medicaid record look good and problem cannot be identified, contact eMedNY directly for assistance at www.emedny.org/contacts/telephone%20quick%20reference.pdf

Note: CDNY cannot see your agency's claims in ePaces

Billing Considerations: Lapses in Coverage / Billing Issues

When you get a denial, check ePaces first and check your billing file to ensure correctly submitted claim. If denial reason is related to Medicaid eligibility or R/E codes, ask CM to assist to resolve.



Complicated issues, contact Kristina Cunningham at
kcunningham@caredesignny.org
518-235-1888, ext. 101400

Billing Considerations: Liability for Services Regulations

Noticing and Billing

- Medicaid lapses
- Billing guidelines/limitations
- Preexisting services
 - February 15, 2009
 - March 15, 2010
 - Other than Preexisting services

For official guidance: stephanie.r.belisle@opwdd.ny.gov

QUESTIONS



THANK YOU

