



**CARE**design

**NEW YORK**

# CDNY Provider Webinar

February 21, 2019

1:00 - 2:00pm

# Agenda

Topic	Facilitator	Time
Welcome & Update	Courtney Skivington-Wolf	5 mins
What to Expect: Before the Life Plan Meeting	Danielle Mazza/Ernie McNutt	10 min
What to Expect: During the Life Plan Meeting	Danielle Mazza/Ernie McNutt	10 min
What to Expect: After the Life Plan Meeting	Danielle Mazza/Ernie McNutt	10 min
Open Question & Answer Session	Group	20 min
Wrap-Up & Next Steps	Courtney Skivington-Wolf	5 min

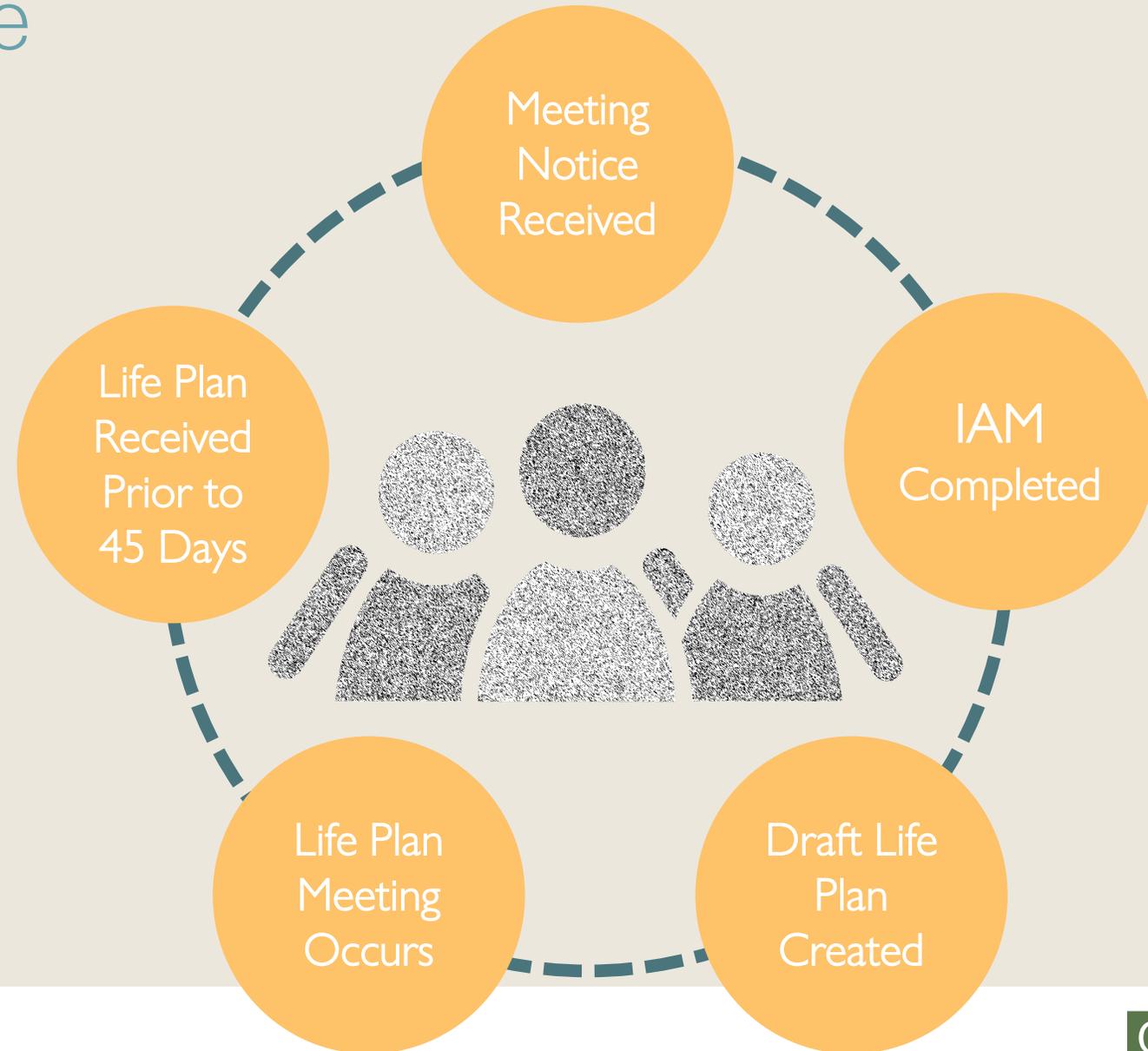
# Life Plan Cycle

Individual Perspective



# Life Plan Cycle

Provider Perspective

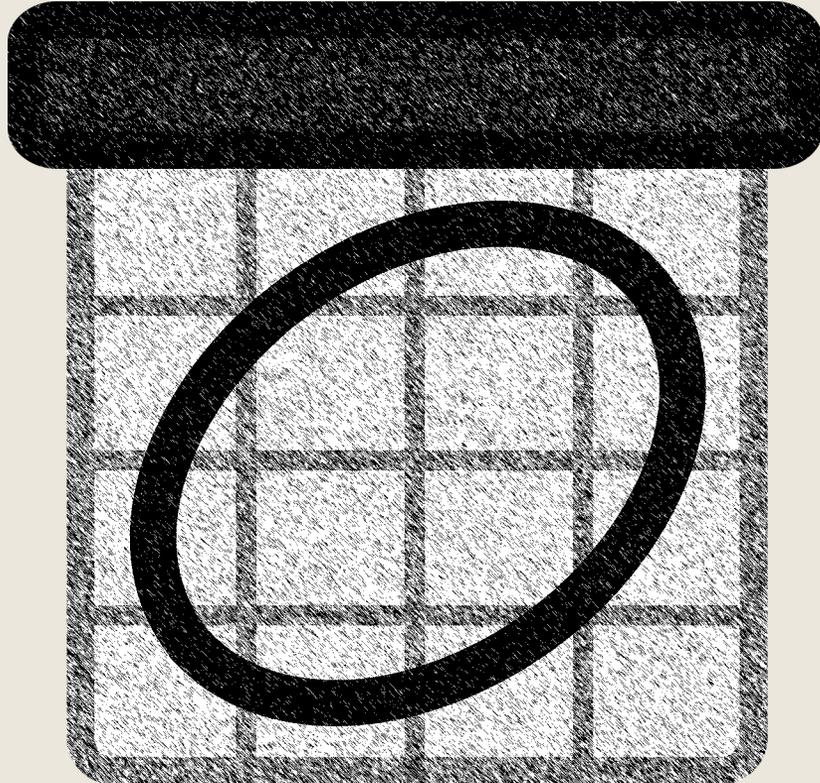


# Timelines & Planning

Timelines for Life Plan Completion	Finalization of Life Plan
Individuals in Tiers 1-3 - transitioned 7/1	Due no later than 12/31/19
Individuals in Tier 4 - transitioned 7/1	Due no later than 3/31/19
Willowbrook class members	Due no later than 3/31/19
New Enrollees	90 days from date of enrollment in CDNY

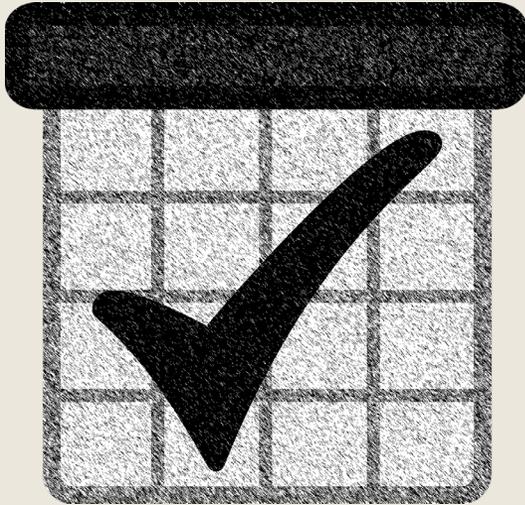
- This group makes up about 24,000 total individuals & estimated 2,000 life plans per month
- CDNY's plan is to spread them over the year hopefully in line with the old ISP/semi schedule (earlier if possible)
-  **Key to success:** Working effectively with the person, family and ongoing providers (including all of you!)

# What to Expect **Before** the **Life Plan Meeting**



- An invitation to the Life Plan meeting for each major service provider - with at least 3 weeks notice of the meeting date/time.
- An option to use technology to **connect to the Life Plan meeting** - though certainly face to face meetings are preferred.
- For the **IAM to be complete** - the IAM should not be completed during the Life Plan meeting.
- **Providers can participate** in the IAM process, if the person wishes them to.

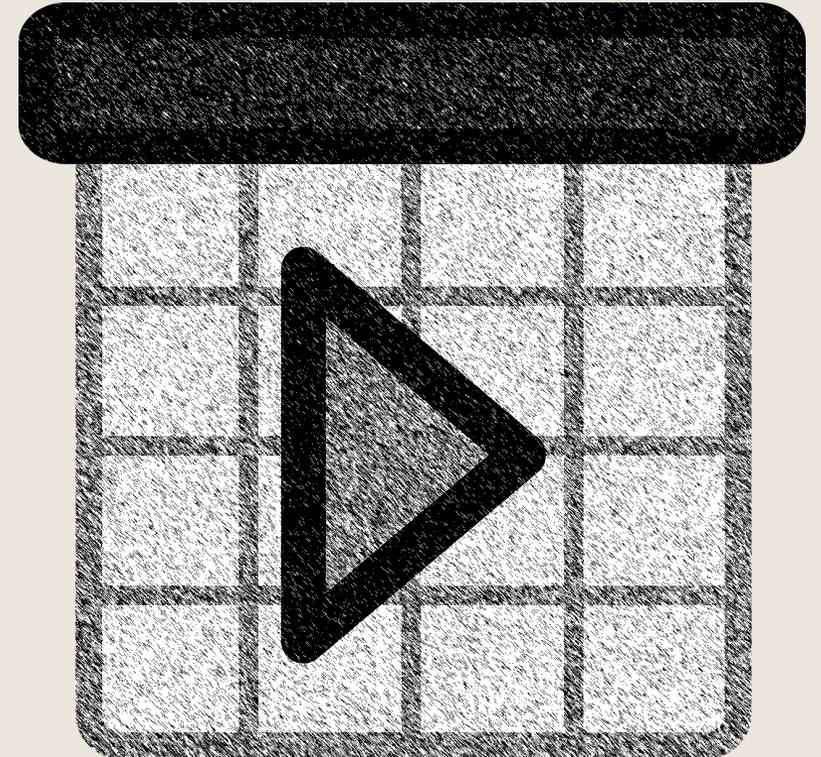
# What to Expect **During** the **Life Plan Meeting**



- The Care Manager should bring a **DRAFT of the Life Plan** to the meeting - which shows the areas that have populated from the IAM - and can help guide the discussion. Some CMs may be able to share this in advance of the meeting.
- A **person centered discussion** which empowers the individual to facilitate the meeting in their preferred manner.
- An opportunity to **discuss all the valued outcomes** and provider assigned **goals** and **safeguards**.
- An opportunity to make **suggestions / recommendations** for things that may not have resulted from the IAM.
- A **collaborative environment** designed to best support the individual to develop a Life Plan that reflects their **goals, wishes, and needs**.
- To walk away from the meeting with a **common understanding** and agreement of how outcomes/goals/safeguards are going to be addressed in the Life Plan.

# What to Expect **After** the **Life Plan Meeting**

- **No surprises** when you receive the written Life Plan.
- To receive the Life Plan prior to the 45 day time-frame, to allow for **review of the plan**. At least 5 business days should be given for review.
- For the CM to be receptive to **reasonable requests for changes** that affect the integrity of the plan and supports.
- An opportunity to **express concerns** unable to be resolved with the CM, to the supervisor or member of Care Design leadership.



QUESTIONS



THANK YOU

