



Welcome to Care Design New York!

We are happy that you have chosen us as your Care Coordination Organization (CCO)/ Health Home Provider. A ‘Health Home’ is not a place; it is a group of healthcare providers and other (OPWDD) service providers working together to make sure you get the health care and services you need. Once you are enrolled in Care Design NY you will have your own Care Manager that will work with you and help you advocate to find the services you need.

Care Design NY focuses solely on Care Management services to meet the needs of children and adults with **Intellectual and/or Developmental Disabilities (I/DD)** and their families. We are dedicated to providing those services right in your community in the 30+ counties of New York State that we cover. Our services are: **person-centered, culturally sensitive, ethnically diverse, and community based.**

Individuals and families are at the center of everything we do!

Our Regional Intake Coordinator in your area will guide you through the enrollment process and walk you through the steps of eligibility. Before you or your family member can be officially enrolled, you will need to complete the following steps:

1. You must be OPWDD eligible, this means that you or your family member meets the OPWDD definition of having a developmental disability. This involves the review of the current medical, psychological, and psychosocial evaluations.
2. Level of Care (LOC) must be established which involves completing a form attesting to the areas of need. This document is approved by submitting a current physical, psychological and psychosocial evaluation.
3. Medicaid must be approved and be the appropriate type since Care Management services is funded by Medicaid. Enrollment cannot occur without appropriate Medicaid eligibility. We also have benefits and entitlement staff who are available to assist and provide you with further guidance.

Our work is a collaboration and we will need you to follow up on getting various assessments and documents back to us in order to facilitate your enrollment. If you have any questions, please call or email the Intake Coordinator assigned to your region (see attached Intake Department Contact Information).

Thank you for your continued interest in Care Design NY; we look forward to working with you!

Sincerely,

The Care Design NY Team

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