



**Office for People With
Developmental Disabilities**

Joint Advisory Council (JAC)

May 6, 2019

Agenda Highlights

- JAC Member Introductions
- Vision for Managed Care Transition
- JAC Scope of Work and Charter
- Intellectual and Developmental Disabilities (I/DD) Health Home Progress Report
- Introduction to Division of Data Management and Quality Strategy
- Public Comment Period



JAC MEMBER INTRODUCTIONS

2019 JAC Membership

- The JAC has been expanded to ensure it is fully representative of the Office for People With Developmental Disabilities (OPWDD) stakeholder community
- The JAC will consider input and provide advice to OPWDD and the Department of Health (DOH)

JAC Constituent List

Organization	Number of Members
OPWDD Providers	4
I/DD Health Homes	2
Self-Advocates	2
Parent Associations	3
Managed Care Organizations (MCOs)	4
County Partners	2
State Partners	3
Other Stakeholders	5
Total	25



VISION FOR MANAGED CARE

Transition Phases



I/DD Health Homes (I/DD HH)

- Providing enhanced care coordination and management to individuals with I/DD



Provider Led Early Adopter Mainstream Managed Care (MMC)


- Provider led Early Adopter plans will gain experience coordinating care for individuals with I/DD by providing medical coverage and certain State Plan services to enrollees



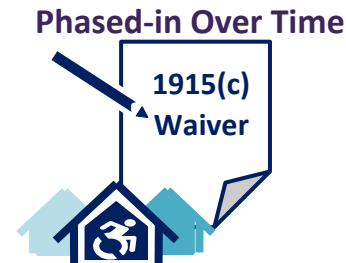
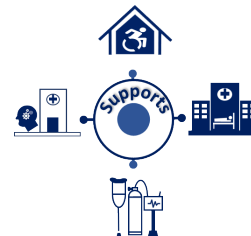
SIP- PL Transition individuals with I/DD and DD services into managed care

- The phasing-in of OPWDD services into managed care will be gradual and detailed in the SIP-PL Requirements Document

Provider Led Early Adopters Mainstream Managed Care (MMC)

Early Adopters	Description	Covered Services
	<ul style="list-style-type: none">• Provider-led MCOs that have extensive experience coordinating care and delivering DD services to individuals with I/DD in New York State• Provides an early framework to help provider-led MCOs gain experience serving individuals with I/DD managing Mainstream Managed Care benefits• It is anticipated that Early Adopters will become SIP-PLs	<ul style="list-style-type: none">• Mainstream Managed Care(MMC) Benefits:<ul style="list-style-type: none">• Medical services• <u>CFCO services</u>• Other covered Medicaid State Plan services

SIP-PL Covered Services



Medical/Health	CFCO State Plan Services	Care Management	Other State Plan Supports	OPWDD Services
<ul style="list-style-type: none"> • Inpatient Hospital • Preventive and Outpatient Services • Lab and Radiology • Pharmacy • Therapy Services • Emergency Services • Dental • Vision • Clinic services 	<ul style="list-style-type: none"> • Assistive Technology • Vehicle Adaptations • Community Transitional Services • E-mods • Community Habilitation • Personal Care • Home Health Care Aide • Consumer-Directed Personal Assistance • Personal Emergency Response (PERS) • Home Delivered Meals • Congregate Meals • Moving Assistance • DME 	<ul style="list-style-type: none"> • SIP-PL I/DD Health Home Care Management 	<ul style="list-style-type: none"> • Long/Short Term Supports and Services • Outpatient and Inpatient Behavioral Health and Substance Use Disorder (SUD) Services • DME/Products/Supplies • Long Term Residential Placement 	<p>1915(c) Waiver Services, such as:</p> <ul style="list-style-type: none"> • Self Direction • Community Habilitation • Pathway to Employment, • Prevocational Services • Residential and Day Habilitation • Supported Employment (etc.) <p>Other Benefits, including:</p> <ul style="list-style-type: none"> • ICF/IID • Article 16 Clinics

SIP-PL Qualification Document



Qualification Document

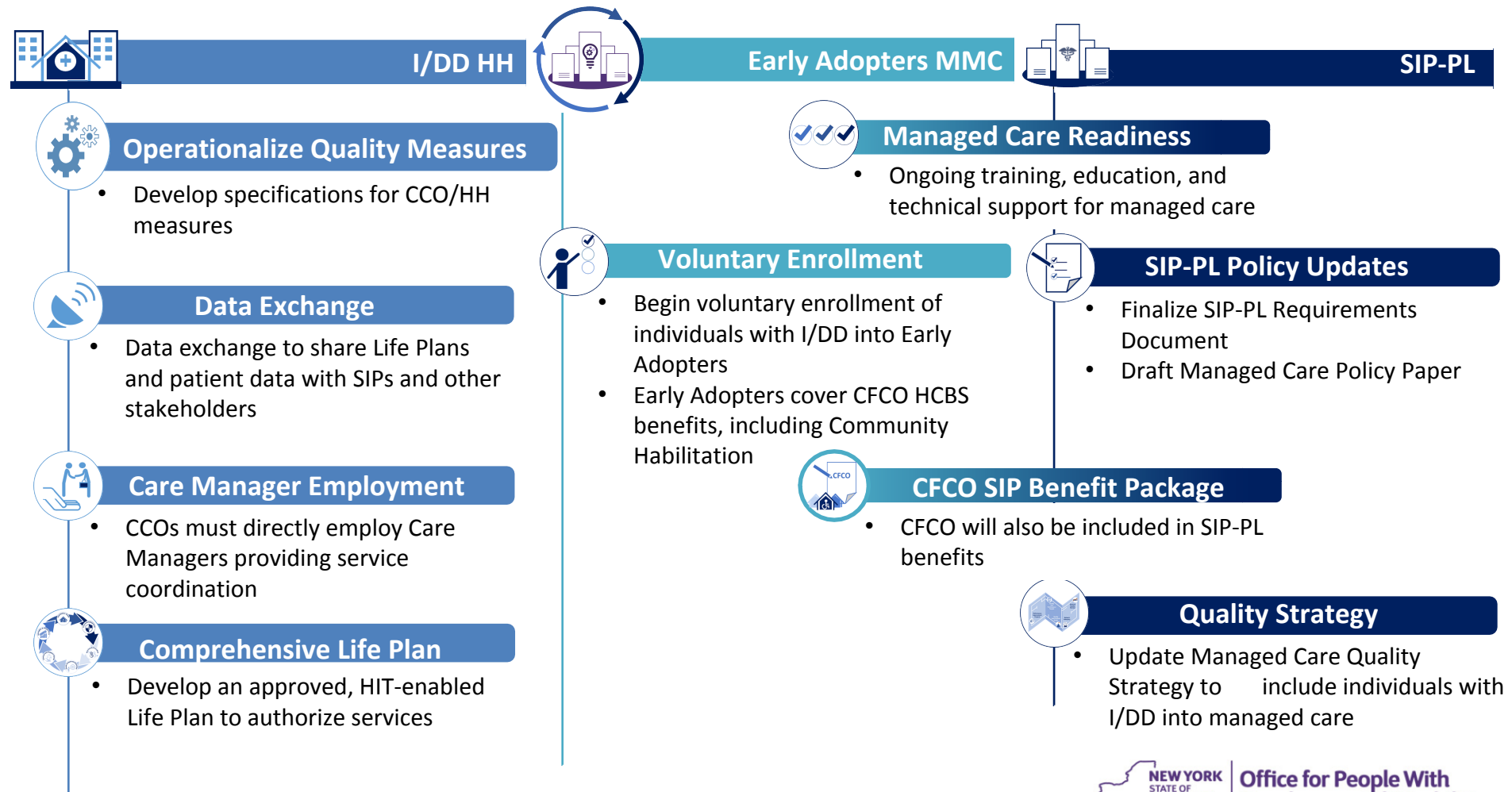
“Medicaid Managed Care Organization I/DD System Transformation to Serve Individuals and/or Developmental Disabilities in Specialized I/DD Plans- Provider Led (SIPs-PL)”
(Draft)

Key Objectives of the Document

- Posted to the DOH Website at:
https://www.health.ny.gov/health_care/medicaid/program/medicaid_health_homes/idd/draft_idd_1115_waiver.htm
- Identifies the legal authorities to allow the DOH and OPWDD to implement and oversee implementation of managed care for DD services
- Details the required standards and conditions to becoming a specialized managed care plan serving individuals with I/DD
- Outlines an early framework to integrate individuals with I/DD and DD services into managed care



Managed Care Roadmap: Short Term



JAC SCOPE OF WORK

JAC Background

- The purpose of the JAC is to advise the Commissioners of OPWDD and the Department of Health (DOH) regarding the design of managed care models that will provide services to individuals with I/DD
- The JAC is an extension of the Medicaid Managed Care Advisory Review Panel (MMCARP) which was created by Chapter 649 of the Laws of 1996 to monitor enrollment of Medicaid recipients in managed care plans and ensure access to care in these health care delivery systems.
- The JAC is ongoing and meets quarterly
- The I/DD CAG will be presenting its recommendations (on an annual basis) to the JAC prior to the submission of any recommendations to the DOH



Mission

- The JAC will serve as the primary advising authority regarding the design of managed care models that will provide services to individuals with I/DD
- The JAC will provide:
 - Advice
 - Feedback
 - Guidance
 - Commentary



JAC Scope of Work for 2019 and Beyond

- Build off of the constructs outlined within the Transformation Panel Recommendations
- Review key considerations related to the development of Managed Care and recommendations submitted by the I/DD CAG
- Serve as the primary advising authority providing advice, feedback, guidance, and commentary



- Adhere to requirements outlined in Mental Hygiene Law Section 13.40(f) to provide input and make recommendations
- Attend and actively participate in quarterly meetings
- Present recommendations and advice to to the Commissioner's of OPWDD and DOH



- Expertise and industry knowledge of I/DD services and populations
- Geographic diversity
- New stakeholders impacted by transition to managed care
- Total care spectrum experience for the I/DD population



- 2 year commitment
- Meetings held quarterly
- No voting or corium mandates
- OPWDD and DOH will use feedback from JAC but has ultimate authority

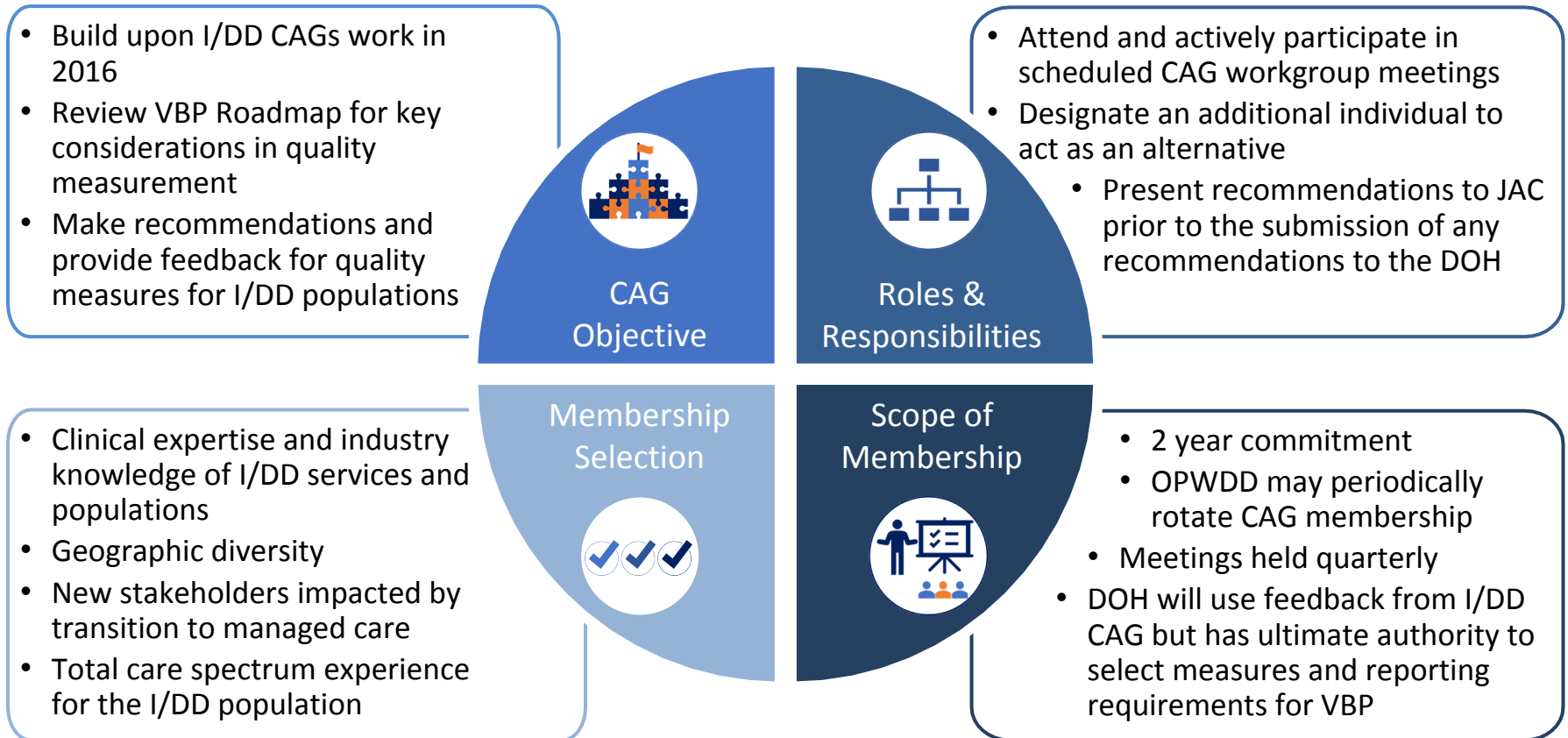


CAG Background

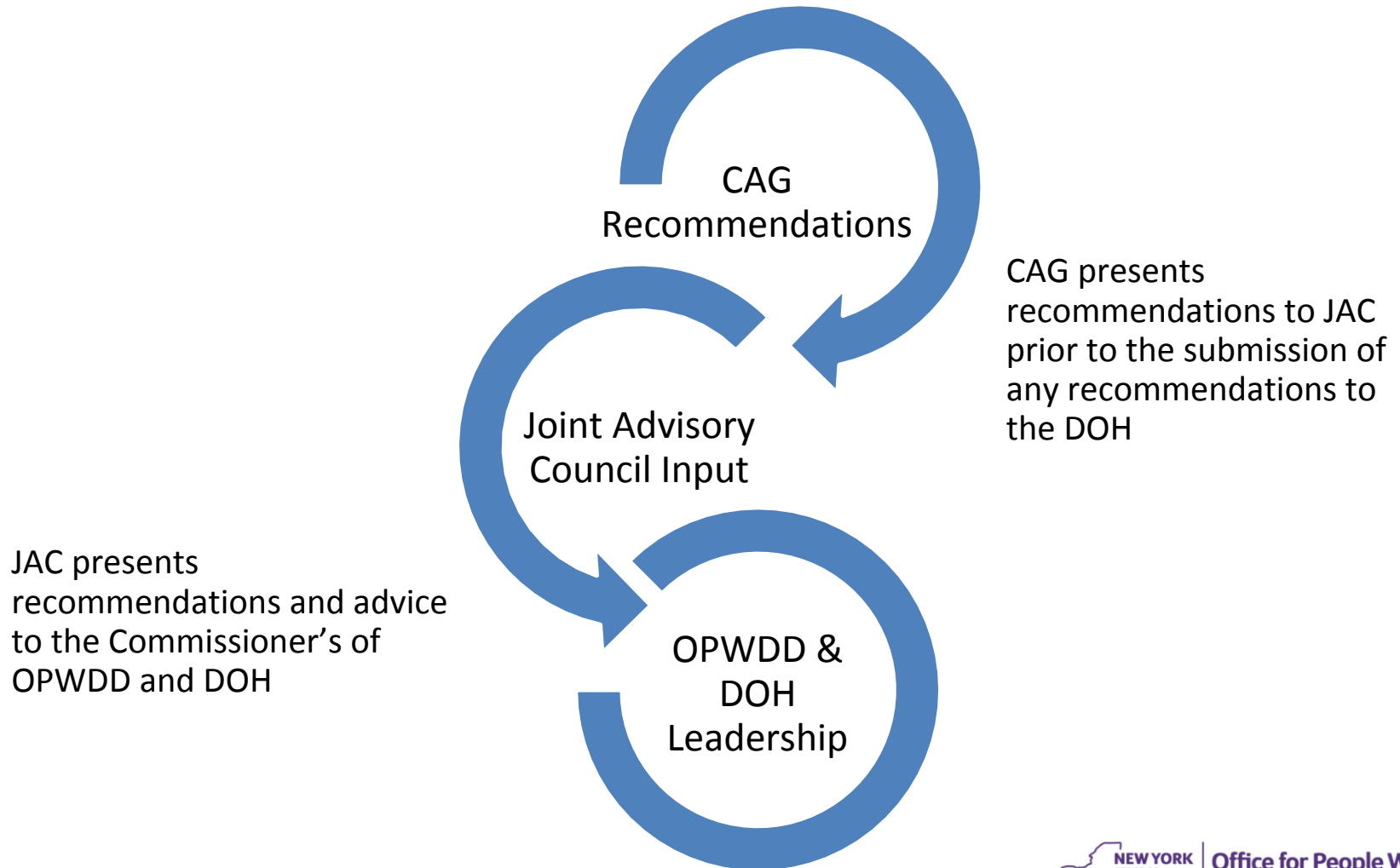
- Clinical Advisory Groups (CAGs) were created to make recommendations to the State on quality measures, data and support required for plans/providers to be successful, and other implementation details
- NYS convened various CAGs during 2016 to discuss the implications of VBP and identify a set of quality measures that could be used to support the NYS VBP program
 - This included a CAG for the I/DD population and a future I/DD VBP Arrangement



I/DD CAG Scope of Work for 2019 and Beyond



Stakeholder Input



I/DD HEALTH HOME PROGRESS REPORT



Quality Management Oversight

- Quality Assurance and Performance Improvement Workshop held in March 2019
- CCO Technical Assistance Visits - focused on;
 - Intake / Enrollment
 - Comprehensive Assessment Process
 - I AM Completion
 - Life Plan Completion & Quality
 - Service Access and Monitoring
 - Quality Monitoring/Quality Management Program/Leadership
- Post Implementation Review
 - Based on the transition period of I/DD Health Home operations and the results of the Operational Reviews (through 12/31/2019)
 - With I/DD applicable indicators



Quality Management Oversight – Continued

- Education/Training and Communications
 - Weekly training collaboratives meetings with CCOs
 - Systemic training for Care Managers and provider agencies (Bi-weekly “Lunch and Learn” sessions)
 - Care Management E-Visory
 - Care Coordination Support Liaisons (CCSLs) established at each Developmental Disabilities Regional Office (DDRO)
 - Customer care contacts on the OPWDD website for each CCO
- Health Information Technology (HIT)
 - OPWDD enhanced and redirected resources targeted to working with CCOs on HIT implementation
 - Consultant working across CCOs to assess issues and implement system solutions
- Communication with CCOs
 - Weekly meetings with CCO executives
 - Weekly meetings individually with each CCO
 - DDROs convene meetings with CCOs
 - Plans to convene a Quality Workshop with CCOs focused on Life Plans and person-centered planning practices



PUBLIC COMMENT PERIOD