



COVID-19 Vaccine

What You Need to Know

February 12, 2021

Important Information for Individuals with I/DD

Who is Eligible?

New York State's plan for COVID-19 vaccinations involves a phased approach of prioritizing groups of people based upon eligibility. As of February 15, 2021, all individuals with intellectual and/or developmental disabilities (I/DD) ages 16 years and older are now eligible for vaccination receipt.

Please [click here](#) to visit the Care Design NY FAQ vaccination web page for the latest information. Please [click here](#) for the fact sheet.

Scheduling a Vaccine in New York State

How to Schedule Your Vaccination Appointment

Care Design NY has created a short video and a two page summary to help you with scheduling your vaccination:

1. Video: [click here](#) to view.
2. Two page summary: [click here](#) to access.

These are the two (2) options to schedule in New York State:

Option 1: Online

From the eligibility survey above – if you are determined to be eligible for the vaccine, you will see a message that states that you are eligible to receive the vaccine and will be given the option to view providers in your area and instructions for how to schedule. Some of the providers are scheduling by phone and some are scheduling online. This information will be displayed as you search for a provider. Some providers may have all their appointments booked so you may want to check other providers or check the website frequently to see if additional appointments become available.

Option 2: Phone

The COVID-19 Vaccination Hotline is open 7AM - 10PM, 7 days a week, for scheduling vaccination appointments for eligible New Yorkers: 1-833-NYS-4-VAX (1-833-697-4829).

Use of Primary Care: We suggest you also reach out to your primary care provider, as some doctors' offices may also get a supply of the vaccine and may be prioritizing their patients.

Tips for Scheduling

The website and call center are experiencing high volume. If you find you are getting error messages or busy signals/long hold times, you may want to access it early in the morning or later at night when it is less busy. Frequent refreshing may capture cancellations – which do occur.

Please [click here](#) to visit the Care Design NY FAQ vaccination web page for the latest information.

Questions? Email: memberfeedback@caredesignny.org

COVID-19 Vaccination Fact Sheet

Other Scheduling Resources

Statewide Resources to Find a Vaccination Site

- NYC Resources
 - Vaccine Finder –a NYC specific site to find vaccine appointments.
[Click here](#) to access.
 - Turbo Vax - TurboVax finds the latest vaccine appointments from 43 city and state-run administration sites in the NYC area.
[Click here](#) to access.
- All Parts of NYS
 - County Department of Health Sites – [Click here](#) for a list of all the vaccination sites with links. *Note: County sites frequently post and update on vaccine availability and efforts in the county you live in*



The Care Manager's Role in the Scheduling Process

Can my Care Manager Schedule an Appointment?

Some scheduling sites may ask medical questions that are best answered by you, the member, or your family member/caregiver/primary support person. If you or your primary care giver need assistance scheduling the appointment and/or you do not have a support person to assist you, please contact your Care Manager.

It is important to understand that currently in New York State the available supply is much less than the expected demand. Patience and persistence are important.

For more information on the screening questions, please [click here](#).

Preparing for Your COVID-19 Vaccination Appointment

How to Prepare for Your Vaccination Appointment

- You may be required to provide proof of your eligibility for vaccine. We are working with OPWDD and State partners on how to do this the easiest

way possible.

- You will be required to complete the NYS COVID-19 Vaccine Form. This can be completed in advance online. [Click here](#) to access the form. Or it can be completed at the vaccination site when you arrive.
- Be sure to understand the informed consent process for the vaccinating site. Not all sites will be accepting the NYS form outlined below. It is important to have the consenter accompany the person to the appointment, if the person cannot consent for themselves.

Informed Consent

Important Information on the Consent Process

The NYS Department of Health (DOH) has confirmed that a consent will be required to receive both the first and the second dose of the COVID-19 vaccine. Consenting to, and receiving the first dose of the vaccine, will not satisfy the need to provide informed consent to receive a second dose. A new verbal or written authorization will need to be collected before you can get the second dose. Consent may be provided by an individual with capacity to do so or by an alternative consent-giver enumerated within 14 NYCRR 633.11 (which starts with the person if they can consent and includes legal guardian and actively involved family).

[Click here](#) to visit the New York State Department of Health (DOH) for the informed consent.

Can my Care Manager assist me with the informed consent form?

Your Care Manager **does not** need a copy of your vaccine informed consent form. The consent form needs to be completed and provided to the administering vaccine provider. Your Care Manager can provide educational materials for you to be able to make an informed decision, help you determine who can provide consent, and assist you (via teleconference or video conference) in completing the consent form.

Post-Vaccination

What Happens After the Vaccination

After your first dose of the vaccine, you will receive a vaccination card showing that you got the vaccine. Each site will give instruction in how and when to return for your second dose.

It is important that you keep the vaccination card you receive as proof and reminder of the need to receive your second dose. Be sure to check your email and/or cell phone you registered with for updates on receiving your second dose.

V-Safe Program

V-Safe Program – After Vaccination Health Checker

The CDC has developed the V-safe program. To use this program, you need a smartphone, as it uses text messaging and web surveys to provide personalized health check-ins after you receive a COVID-19 vaccination. Through V-safe, you can quickly tell the CDC if you have any side effects after getting the COVID-19 vaccine. Depending on your answers, someone from the CDC may call to check on you and get more information. And V-safe will remind you to get your second COVID-19 vaccine dose if you need one.

[Click here](#) to visit the CDC website to register for V-safe.

REMINDER

Even though you have received the vaccine...

...you will still need to:

- Practice social distancing – stay at least 6 feet apart from other people not living inside your home.
- Wash your hands frequently.
- Wear a mask whenever you are not at home.

Upcoming Online Events

Member & Family Forum: Making Sense of Vaccines

Please join us for a discussion with Dr. Stephan Deutsch, PHP's Chief Medical Officer on Thursday, 2.25 @ 4pm. We will be sharing the latest information about the COVID-19 vaccines. Topics will include: history of vaccines, how vaccines work, as well as benefits & risks of COVID-19 vaccines. Presentation will conclude with a Question & Answer session. Please [click here](#) to register.



COVID-19 Resource Center for Members

COVID-19 Vaccination FAQs