



Corporate Office:
8 Southwoods Blvd, Suite 110
Albany, NY 12211
(518) 235-1888
www.caredesignny.org

IDD Care Compact

Care Design NY is a NYS-certified Care Coordination Organization and Health Home exclusively serving people with Intellectual and Developmental Disabilities (IDD) and those that care for, and about, them. Care Design NY seeks community partners providing services to the IDD community (including but not limited to medical, behavioral, therapeutic, habilitative, developmental disabilities, social and community supports) to collaborate with Care Design NY and support the work of its Care Managers and help fulfill the Life Plan goals of its members.

This Care Compact is a non-binding collaborative care agreement between Care Design NY and

Community Partner Name_____ Address_____

Authorized Representative_____ Email Address_____

We jointly

- Acknowledge the unique healthcare needs of individuals with Intellectual and Developmental Disabilities (IDD) and those who care for, and about, them.
- Commit to best practices for IDD-tailored care whenever possible.
- Commit to a framework for collaboration based on mutual respect and effective communication.
- Agree to collaborate in the following areas.
 - **Communications**
 - Share timely reports and relevant data and information;
 - Inform each other of any member-related issues in a timely manner.
 - Respond rapidly to information sent by either party with the goal of addressing any provider and/or member concerns.
 - Be available to the member to discuss questions or concerns regarding their care.
 - **Care Coordination**
 - Whenever possible, incorporate Care Design NY Care Managers into the workflow for any matter related to members care or needs.
 - Share information in a timely manner with Care Design NY Care Management including confirming appointments, notifying of no-shows, pertinent consultations, quality of life.
 - **Access**
 - Provide adequate visit availability and offer reasonably convenient office facilities and hours of operation.
 - Wherever possible, reduce barriers to accessing care including accommodating environmental and communications challenges.

Term: This Care Compact will automatically renew annually; it can be cancelled with 60 day written notice from the Community Partner.

Date

Signed for Community Partner

Signed for Care Design NY

Service Regions: Long Island • Queens • Staten Island • Brooklyn • Manhattan • Bronx • Lower Hudson Valley
Upper Hudson Valley • Capital District • North Country