



Corporate Office:
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July 1, 2020

Dear Members and Families,

Today is a special day-- Care Design NY's 2nd Anniversary. We are very proud of the organization we have become in the past two years in supporting you to achieve this vision:

Care Design NY will empower individuals with Intellectual and/or Developmental Disabilities to live their most fulfilling lives as members of their communities with support from a person-centered, culturally competent workforce and diverse provider community.

The Care Design NY team serves 27,000 members across 30 counties in New York. We are unified under the common goal of assisting individuals with Intellectual and/or Developmental Disabilities (I/DD) and their families to live a quality life.

As we look back on our two-year journey, there have been numerous milestones and obstacles. The Care Design NY team has risen to challenges time and time again. Their common denominator and our driving force is placing individuals and families at the center of everything we do!

Each and every day, the Care Design NY team embraces values of diversity, excellence, honesty, leadership, dignity, and compassion to ensure members have the supports and services they need. During the unprecedented COVID-19 pandemic, we have been hosting regular online meetings to ensure members and families have the timely and relevant information they need. Care Managers have worked tirelessly to achieve positive outcomes. Please [click here](#) to read some of those impact stories.

On behalf of the entire Care Design NY team, thank you for your trust, your confidence, and most of all your faith in letting us serve you today and in the future. We are looking forward to celebrating many more anniversaries with you!

Sincerely,

A handwritten signature in black ink that reads "James Moran".

James Moran
Chief Executive Officer