

Coronavirus (COVID-19) News Bulletin

April 08, 2020

Care Design NY remains committed to staying connected and offering frequent webinars to provide COVID-19 updates to members and their families via online and call in meetings. These meetings offer an opportunity for members and families to receive updates and ask questions of our leadership team. These meetings also serve as an important source of feedback and direction directly from individuals and families to influence our most important priorities. We have day and evening schedule options to meet your needs and provide an opportunity for you to participate.

Tomorrow, Thursday, April 9, at 11:00 am, you are invited to attend an online meeting. Please <u>click here</u> to register.



Providing Information, Support, & Advocacy

Care Design NY continues to utilize a strong framework to increase our involvement and support for individuals as needed during this challenging time. Our care managers are staying connected to those they support and are ready to assist you. Additionally, we are regularly updating daily a COVID-19 resources page on our website with guidance and informational documents to help you. Please note our most recently added information regarding <u>Medicaid</u> <u>Eligibility</u> during COVID-19.

The seven Care Coordination Organizations/Health Homes (CCO/HH) are in daily contact with OPWDD advocating for I/DD services and supports. The CCO CEOs collectively have worked together to advocate for the following: (1) clarification from OPWDD that community habilitation and respite are allowed to be provided on school days as long as it isn't during the modified instructional time and (2) to increase the availability for behavioral health supports and crisis intervention services to individuals and their family members during this crisis time.

We will keep advocating for the issues most important to our members. If you need additional support or assistance, please contact your care manager. Additionally, you can always reach out to: <u>memberfeedback@caredesignny.org</u>

Emergency Resource Search Tool

COVID-19 Resources

What's Happening in Care Design NY

For a complete list of available events, webinars, workshops etc. Please follow the link below to our events page.

Upcoming Events

For Comments, Questions, and/or Feedback

Member Feedback

