



Coronavirus (COVID-19)

News Bulletin

May 13, 2020

You are invited to join us **tomorrow, Thursday, May 14 at 11:00 am** for a COVID-19 online meeting. Please [click here](#) to register. This will be an opportunity to ask the Care Design NY leadership team questions. Your feedback is important to influencing our most important priorities!

Please click on the May/June meeting schedule below for a schedule of future meetings or to listen to recordings of past meetings.

[May/June Online Meeting Schedule](#)

[Past Recorded Webinars & Online Meetings](#)

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Proposed Reopening Plan

The collective community of the I/DD care delivery system is living and working through an unprecedented COVID-19 public health emergency. As Governor

Cuomo begins to lift restrictions and reopens New York State, service providers, Fiscal Intermediaries (FIs), Care Coordination Organizations/Health Homes (CCOs/HHs), and individuals and families must begin planning a safe reopening of the OPWDD service delivery system.

Through the bi-weekly COVID-19 online meetings that Care Design NY has hosted for the past eight weeks and in numerous conversations with key stakeholders, we have drafted a guidance document for the reopening of the OPWDD service system. A key component to the reopening plan requires answering this question: ***"How do we take the best practices in service delivery that we are learning as a result of this public health emergency and incorporate those practices into models that will best meet people's needs in the 'new normal' post COVID-19"?***

Our proposed guidance document is informed by data and experiences reported by service providers, CCOs, advocates, individuals and families during the COVID-19 pandemic. The #1 guiding principle in the reopening plan has been-- lives depend upon a thorough assessment of risk factors and careful examination of components that will align with the State's regional reopening. Collaboration across the OPWDD service delivery area and in the catchment areas that providers, FIs, and CCOs/HHs operate will ensure a cohesive and consistent guidance document to reopen services for the individuals and families we support.

Areas of focus in this person-centered guidance document include infection control and prevention, training for the service delivery workforce, individuals, and families, transportation, personal protective equipment (PPE), community engagement, site based day services, testing/contact tracing, and financial continuity planning.

Please [click here](#) to download and review the reopening plan for the OPWDD service system guidance document. We value your feedback and input! Please email: memberfeedback@caredesignny.org.

Advisory Board COVID-19 Online Meetings

You are invited to attend the Care Design NY advisory board online meetings. We are gathering input for the reopening of services and supports for the I/DD community to ensure alignment with the State's regional COVID-19 UNPAUSE

plan as disaster emergency restrictions are lifted. Please [click here](#) to view the meetings schedule and register if you wish to attend.

Frequently Asked Questions (FAQs)

Care Design NY is committed to getting answers to your most pressing questions! We have documented the answers from our subject matter experts.

Have a question? Please email: memberfeedback@caredesignny.org.

Please click on the Frequently Asked Questions button below. We will continue to update this FAQ list, so please check back frequently!

Frequently Asked Questions

COVID-19 Resource Center

The Care Design NY COVID-19 Resource Center contains information and guidance documents to help you navigate this rapidly changing public health crisis. A COVID-19 search tool is available to help you find supports and services in your region. We are continuously updating our resource center as new information becomes available.

COVID-19 Resource Center

Emergency Resource Search (COVID-19 SOS)

COVID-19 SOS Search Tool

COVID-19 SOS Information Overview

Care Design NY Salutes Direct Support Professionals

Our heart felt appreciation and gratitude to DSPs for ensuring Care Design NY members have the supports and services they need to live a quality life!
Please [click here](#) to view our messages of appreciation. Follow Care Design NY on [Facebook](#) and share our appreciation for Direct Support Professionals with your friends!

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