



Coronavirus (COVID-19)

News Bulletin

May 20, 2020

You are invited to join us **tomorrow, Thursday, May 21 at 11:00 am** for a COVID-19 online meeting for members and their family. Please [click here](#) to register. This will be an opportunity to ask the Care Design NY leadership team questions. Your feedback is important to influencing our most important priorities!

There will be one more meeting this month on Thursday, May 28 at 11:00am. Click on the May/June meeting schedule below for a schedule of future meetings or to listen to recordings of past meetings.

[May/June Online Meeting Schedule](#)

[Past Recorded Webinars & Online Meetings](#)

Important OPWDD Released Data and Documents

We are continuing to update our online COVID-19 Resource Center for individuals and families on the Care Design NY website. The following documents have been added to to the COVID-19 resources web page for you to access and review:

- OPWDD COVID-19 data is shared verbally with us at weekly meetings. We are committed to keeping our stakeholders informed! [Click here](#) to view the May 13 OPWDD COVID-19 data reported at the May 18 meeting. We will update this data as it is provided to us.
- OPWDD issued a memo to certified residential providers on enhanced oversight to support the safety and well-being of individuals living in and staff working in certified residences. [Click here](#) to read the May 18 memo to residential providers.

COVID-19 Resource Center

DRAFT: Reopening Guidance Plan for Site Based OPWDD Services

Care Design NY drafted a guidance document for the reopening of the OPWDD service system as we continue to live and work through an unprecedented COVID-19 public health emergency. As Governor Cuomo begins to lift restrictions and reopens New York State, we must begin planning a safe reopening of the OPWDD service delivery system.

This draft is informed by data and experiences reported by service providers, CCOs, advocates, individuals and families during the COVID-19 pandemic. A key component to the reopening plan requires answering this question: ***"How do we take the best practices in service delivery that we are learning as a result of this public health emergency and incorporate those practices into models that will best meet people's needs in the 'new normal' post COVID-19?"***

Collaboration across the OPWDD service delivery area and in the catchment areas that providers, FIs, and CCOs/HHs operate will ensure a cohesive and consistent guidance document to reopen services for the individuals and families we support. Areas of focus in this person-centered guidance document include infection control and prevention, training for the service delivery workforce, individuals, and families, transportation, personal protective equipment (PPE), community engagement, site based day services, testing/contact tracing, and financial continuity planning.

Please [click here](#) to download and review our draft guidance document for

reopening the OPWDD service system. We value your feedback and input!
Please email: memberfeedback@caredesignny.org.

Care Design NY Salutes Direct Support Professionals

Our heart felt appreciation and gratitude to DSPs for ensuring Care Design NY members have the supports and services they need to live a quality life!

Please [click here](#) to view our messages of appreciation and to read a heartwarming story on the DSP support provided by AIM Services, Inc. featuring how the DSPs are helping individuals in a residence during the COVID-19 health crisis.

Follow Care Design NY on [Facebook](#) and share our appreciation for Direct Support Professionals with your friends! [#ApplaudDirectSupport](#)
[#NewYorkTough](#)

Frequently Asked Questions (FAQs)

Care Design NY is committed to getting answers to your most pressing questions! We have documented the answers from our subject matter experts.

Have a question? Please email: memberfeedback@caredesignny.org.

Please click on the Frequently Asked Questions button below. We will continue to update this FAQ list, so please check back frequently!

[Frequently Asked Questions](#)

Emergency Resource Search (COVID-19 SOS)

[COVID-19 SOS Search Tool](#)

[COVID-19 SOS Information Overview](#)





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